

# User Guide BOTPRISE & WIZ

Platform  
Version 1.3  
Botprise Inc.



September 20th 2023

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# Integration with WIZ

1. Log in to your Botprise.com account.
2. Navigate to the integration mesh tab.

ACCOUNT Botprise Lab Botprise Botprise\_Admin ENTERPRISE: Credit 199207

Home > Integration Mesh

ADD Integration Refresh Actions Show only active integrations Search

Icon	Name	Type	Category	Status	Created	Last Modified
	Botprise_staging	Cloud	CloudOps	✓	Jun 24, 2022, 04:43:17 AM	Jun 24, 2022, 04:43:17 AM
	Botprise_productionV...	Cloud	CloudOps	⚠	Mar 16, 2023, 05:19:03 AM	Mar 16, 2023, 05:19:03 AM
	BotpriseProductionV5	Cloud	CloudOps	⚠	Apr 19, 2023, 05:22:10 AM	Apr 19, 2023, 05:22:10 AM
	STAGEAWSTEST	Cloud	CloudOps	⚠	Apr 23, 2023, 11:38:11 PM	Apr 23, 2023, 11:38:11 PM
	guardcase	Cloud	CloudOps	⚠	May 10, 2023, 03:50:28 AM	May 10, 2023, 03:50:28 AM
	BotpriseProdV10	Cloud	CloudOps	⚠	May 12, 2023, 04:47:23 AM	May 12, 2023, 04:47:23 AM
	Botprise_Custom_BAU	Others	n/a	✓	Jun 24, 2022, 04:43:17 AM	Jun 24, 2022, 04:43:17 AM
	Integration	ITOM	ITOM, Monitoring	⚠	Oct 01, 2022, 06:47:39 AM	Oct 01, 2022, 06:47:39 AM
	Zendesk-Trial-Exp095...	ITSM	CloudOps, NetOps, ITOps, ServiceDesk, Se...	✓	Aug 26, 2022, 01:17:35 AM	Aug 26, 2022, 01:17:35 AM
	DemoNagiosCoreServer	Monitoring and Logging	NetOps, CloudOps, ITOps, ServiceDesk, Se...	✓	Aug 26, 2022, 03:28:50 AM	Aug 26, 2022, 03:28:50 AM
	DemoNagios	Monitoring and Logging	NetOps, CloudOps, ITOps, ServiceDesk, Se...	✓	Sep 14, 2022, 04:15:07 AM	Sep 14, 2022, 04:15:07 AM
	BotpriseTeams	Communication channels	CloudOps, DevOps, NetOps, ITOps, Service...	✓	Sep 01, 2022, 05:02:22 AM	Sep 01, 2022, 05:02:22 AM
	Botprise-Datadog-Ins...	APM	DevOps, CloudOps, ITOps, NetOps	✓	Sep 02, 2022, 01:19:29 AM	Sep 02, 2022, 01:19:29 AM
	PagerDuty_Botprise	ITSM	ITOps, DevOps, SecOps, CloudOps	✓	Sep 02, 2022, 04:58:22 AM	Sep 02, 2022, 04:58:22 AM
	PagerDutyNestFeature	ITSM	ITOps, DevOps, SecOps, CloudOps	⚠	Jun 20, 2023, 04:39:43 AM	Jun 20, 2023, 04:39:43 AM

Showing 15 of 76 Rows per page: 15 | Page 1 of 6

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3. Add new integration.

## 4. Choose Wiz.io

The screenshot displays the Botrise Admin interface. The main content area is titled 'Integration Mesh'. A modal dialog box titled 'Add Integration' is open, showing a search bar with 'wiz' entered. Below the search bar, the 'Cloud Security' category is expanded, and 'Wiz' is selected as the integration group. The background shows a table of integrations with columns for 'Last Modified' and a page indicator 'Page 1 of 6'.

ACCOUNT Botrise Lab Botrise Botrise\_Admin ENTERPRISE: Credit 199207

Home > Integration Mesh

Show only active integrations Search

**Add Integration**

Choose your integration group or search below

wiz

Cloud Security

- Wiz

Cancel Next

Last Modified
Jun 24, 2022, 04:43:17 AM
Mar 16, 2023, 05:19:03 AM
Apr 19, 2023, 05:22:10 AM
Apr 23, 2023, 11:38:11 PM
May 10, 2023, 03:50:28 AM
May 12, 2023, 04:47:23 AM
Jun 24, 2022, 04:43:17 AM
Oct 01, 2022, 06:47:39 AM
Aug 26, 2022, 01:17:35 AM
Aug 26, 2022, 03:28:50 AM
Sep 14, 2022, 04:15:07 AM
Sep 01, 2022, 05:02:22 AM
Sep 02, 2022, 01:19:29 AM
Sep 02, 2022, 04:58:22 AM
Jun 20, 2023, 04:39:43 AM

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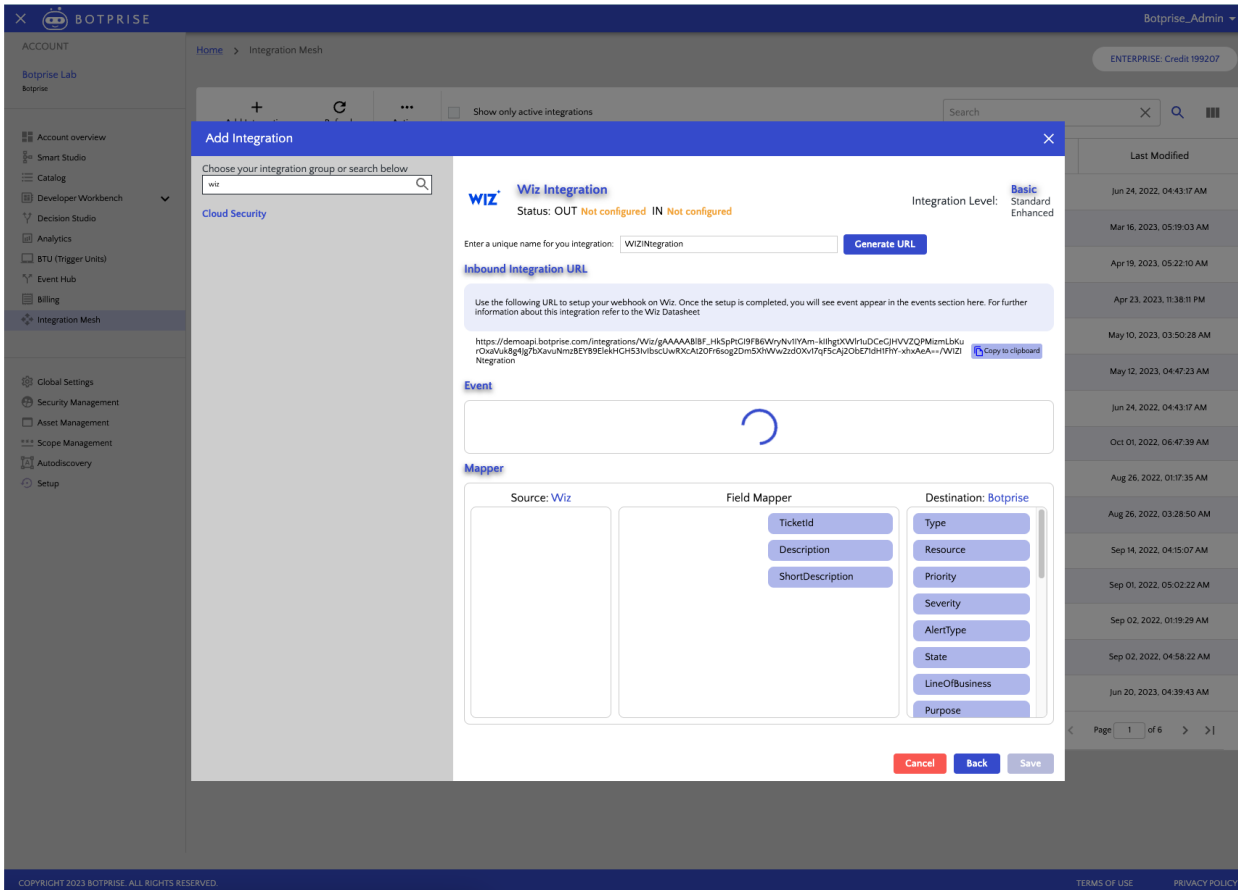
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## 5. Press “Generate URL”

The screenshot displays the Botrise Admin interface with the 'Add Integration' dialog box open. The dialog is titled 'Add Integration' and features a search bar for integration groups. The 'WIZ Integration' is selected, showing its status as 'OUT Not configured' and 'IN Not configured'. The 'Integration Level' is set to 'Basic'. A text input field contains 'WIZ\_INTEGRATION' and a 'Generate URL' button is visible. Below this, a message states 'You need to generate a WebHook Url'. The 'Mapper' section is divided into three columns: 'Source: WIZ', 'Field Mapper', and 'Destination: Botrise'. The 'Field Mapper' column contains buttons for 'Ticketid', 'Description', and 'ShortDescription'. The 'Destination: Botrise' column contains buttons for 'Type', 'Resource', 'Priority', 'Severity', 'AlertType', 'State', 'LineOfBusiness', and 'Purpose'. At the bottom of the dialog are 'Cancel', 'Back', and 'Save' buttons. The background shows the 'Integration Mesh' page with a table of existing integrations and their last modified dates.

Last Modified
Jun 24, 2022, 04:43:17 AM
Mar 16, 2023, 05:19:03 AM
Apr 19, 2023, 05:22:10 AM
Apr 23, 2023, 11:38:11 PM
May 10, 2023, 03:50:28 AM
May 12, 2022, 04:47:23 AM
Jun 24, 2022, 04:43:17 AM
Oct 01, 2022, 06:47:39 AM
Aug 26, 2022, 01:17:35 AM
Aug 26, 2022, 03:28:50 AM
Sep 14, 2022, 04:15:07 AM
Sep 01, 2022, 05:02:22 AM
Sep 02, 2022, 01:19:29 AM
Sep 02, 2022, 04:58:22 AM
Jun 20, 2023, 04:39:43 AM

## 6. Copy the URL in clipboard



7. Log in to your Wiz.io account.
8. Navigate to the project or organization where you want to add the webhook.
9. Go to the settings or configuration section of the project or organization.
10. Look for the "Webhooks" or "Integrations" tab/menu option.
11. Click on the "Add webhook" or "Create webhook" button.
12. Provide the necessary details for the webhook, such as the URL endpoint where the webhook notifications will be sent.
13. Configure any additional settings or parameters for the webhook, if required.
14. Save the webhook configuration
15. Use Source and Destination areas to map the entities you would like to use

**Add Integration**

Choose your integration group or search below

Search for integrations

Indoan Integration URL

Use the following URL to setup your webhook on Wiz. Once the setup is completed, you will see event appear in the events section here. For further information about this integration refer to the Wiz Database.

[https://demoapi.botprize.com/integrations/Wiz/gAAAAABIF\\_HISpRC9FB6VvYvNfYAm-l8hgXWfUuDCeCHVYZ0FMemLkuiOxvUk8g4lg7bXavum8BY9EeHGH53lvfscuWkAcAZ0FnsogDm5XWwz20XvU7qf5CAQ0e873dHfHr-vhsAeA-Wiz2](https://demoapi.botprize.com/integrations/Wiz/gAAAAABIF_HISpRC9FB6VvYvNfYAm-l8hgXWfUuDCeCHVYZ0FMemLkuiOxvUk8g4lg7bXavum8BY9EeHGH53lvfscuWkAcAZ0FnsogDm5XWwz20XvU7qf5CAQ0e873dHfHr-vhsAeA-Wiz2)

**Event**

Trigger: Source, Type, RuleId, RuleName, UpdatedFields, ChangedBy, Issue, Id, Status, Severity, Created, Projects, Resource, Id, Name, Type, CloudPlatform, SubscriptionId, SubscriptionName, Region, Status, CloudProviderURL, Control, Id, Name, Description, Severity

**Mapper**

Source: Wiz

SubscriptionName

Region

Status

CloudProviderURL

Control

Id

Severity

**Field Mapper**

Id

Description

Name

TicketId

Description

ShortDescription

**Destination: Botprize**

Type

Resource

Priority

Severity

AlertType

State

Custom1

Custom2

Cancel Back Save

## 16. Save the configuration

**Integration Mesh**

Integration not saved

Your integration instance "Wiz2" has been successfully saved in integration mesh

Icon	Name	Type	Category	Status	Created	Last Modified
	Botprize_staging	Cloud	CloudOps	✓	Jun 24, 2022, 04:43:17 AM	Jun 24, 2022, 04:43:17 AM
	Botprize_productionV...	Cloud	CloudOps	✓	Mar 16, 2023, 05:19:03 AM	Mar 16, 2023, 05:19:03 AM
	BotprizeProductionV5	Cloud	CloudOps	✓	Apr 19, 2023, 05:22:10 AM	Apr 19, 2023, 05:22:10 AM
	STAGEAWTEST	Cloud	CloudOps	✓	Apr 23, 2023, 11:38:11 PM	Apr 23, 2023, 11:38:11 PM
	guarocase	Cloud	CloudOps	✓	May 10, 2023, 03:50:28 AM	May 10, 2023, 03:50:28 AM
	BotprizeProdV10	Cloud	CloudOps	✓	May 12, 2023, 04:47:23 AM	May 12, 2023, 04:47:23 AM
	Botprize_Custom_BAU	Others	Infra	✓	Jun 24, 2022, 04:43:17 AM	Jun 24, 2022, 04:43:17 AM
	Integration	ITOM	ITOM, Monitoring	✓	Oct 01, 2022, 06:47:39 AM	Oct 01, 2022, 06:47:39 AM
	Zendesk-Trial-Exp095...	ITSM	CloudOps, NetOps, ITOps, ServiceDesk, Se...	✓	Aug 26, 2022, 01:17:35 AM	Aug 26, 2022, 01:17:35 AM
	DemoNginxCareServer	Monitoring and Logging	NetOps, CloudOps, ITOps, ServiceDesk, Se...	✓	Aug 26, 2022, 03:28:50 AM	Aug 26, 2022, 03:28:50 AM
	DemoNginx	Monitoring and Logging	NetOps, CloudOps, ITOps, ServiceDesk, Se...	✓	Sep 14, 2022, 04:15:07 AM	Sep 14, 2022, 04:15:07 AM
	BotprizeBeams	Communication channels	CloudOps, DevOps, NetOps, ITOps, Service...	✓	Sep 01, 2022, 05:02:22 AM	Sep 01, 2022, 05:02:22 AM
	Botprize-Datadog-Ins...	APM	DevOps, CloudOps, ITOps, NetOps	✓	Sep 02, 2022, 01:19:29 AM	Sep 02, 2022, 01:19:29 AM
	PagerDuty_Botprize	ITSM	ITOps, DevOps, SecOps, CloudOps	✓	Sep 02, 2022, 04:58:22 AM	Sep 02, 2022, 04:58:22 AM

# Integration Guide: Setting Up WIZ Events with Botprise

1. Creating an Integration: Once you've set up an integration, your Botprise account will receive events from WIZ.
2. Setting Up a Botprise Trigger Unit (BTU): Navigate to the 'Event Hub' section and press create BTU

The screenshot displays the Botprise Admin interface. The top navigation bar includes the Botprise logo, the user name 'Botprise\_Admin', and a credit balance of 'ENTERPRISE: Credit 199207'. The left sidebar contains a navigation menu with options like 'Account overview', 'Smart Studio', 'Catalog', 'Developer Workbench', 'Decision Studio', 'Analytics', 'BTU (Trigger Units)', 'Event Hub', 'Billing', and 'Integration Mesh'. The main content area shows a table of BTUs with the following columns: Icon, BTU Name, Description, Category, Status, Runs, Usage, Created, Last modified, Last Run, Owner, and Entities Extracted. The table lists 15 BTUs, including 'WizfesBTU', 'aws.S3\_9\_5f733389e07...', 'BTU\_New\_Oks', 'BTUAnsiblePlaybookTe...', 'Createbkttest', 'BTU\_recrRDS', 'BTU\_DR', 'aws.S3\_9', 'aws.S3\_8', 'SCAN\_encryption\_stat...', 'BTUfor\_OPSRAMP', and 'BTU\_SLK\_VPN'. The bottom of the interface shows 'Showing 15 of 413' and 'Rows per page: 15'.

Icon	BTU Name	Description	Category	Status	Runs	Usage	Created	Last modified	Last Run	Owner	Entities Extracted
	WizfesBTU	testDesc	Wiz	✓	0	1	Sep 11, 2023, 03:40:31 AM	Sep 11, 2023, 03:40:31 AM	n/a	Vikram	6
	aws.S3_9_5f733389e07...	This control checks if an Amazon S3 Buck...	n/a	✓	0	1	Jul 14, 2023, 05:00:00 AM	Jul 14, 2023, 05:00:00 AM	n/a	Vikram	1
	aws.S3_9_5f733389e07...	This control checks if an Amazon S3 Buck...	n/a	✓	0	1	Jul 14, 2023, 04:59:38 AM	Jul 14, 2023, 04:59:38 AM	n/a	Vikram	1
	aws.S3_9_5f733389e07...	This control checks if an Amazon S3 Buck...	n/a	✓	0	1	Jul 14, 2023, 04:58:15 AM	Jul 14, 2023, 04:58:15 AM	n/a	Vikram	1
	BTU_New_Oks	BTU_New_Oks	Datadog	✓	0	1	Jul 09, 2023, 05:27:49 PM	Jul 09, 2023, 05:27:49 PM	n/a	Vikram	7
	BTUAnsiblePlaybookTe...	BTUAnsiblePlaybookTest	ServiceNow	✓	0	1	Jun 06, 2023, 09:51:29 AM	Jun 06, 2023, 09:51:29 AM	n/a	Vikram	6
	Createbkttest	Createbkttest	ServiceNow	✓	0	1	May 15, 2023, 08:09:05 AM	May 15, 2023, 08:09:05 AM	n/a	Vikram	7
	Createbkttest	Createbkttest	ServiceNow	✓	5	1	May 15, 2023, 08:09:05 AM	May 15, 2023, 06:09:05 AM	Jun 12, 2023, 07:54:58 AM	Vikram	7
	BTU_recrRDS	BTU_recrRDS	ServiceNow	✓	6	1	May 28, 2023, 06:52:30 PM	May 28, 2023, 06:52:30 PM	May 28, 2023, 07:47:04 PM	Vikram	7
	BTU_DR	BTU_DR	ServiceNow	✓	14	1	May 26, 2023, 03:46:34 AM	May 26, 2023, 03:46:34 AM	May 31, 2023, 07:39:11 AM	Vikram	8
	aws.S3_9	This control checks if an Amazon S3 Buck...	n/a	✓	0	1	May 24, 2023, 04:23:06 AM	May 24, 2023, 04:23:06 AM	n/a	Vikram	1
	aws.S3_8	This control checks if Amazon S3 buckets...	n/a	✓	0	1	May 23, 2023, 05:22:09 AM	May 23, 2023, 05:22:09 AM	n/a	Vikram	1
	SCAN_encryption_stat...	SCAN_encryption_status	ServiceNow	✓	5	1	May 22, 2023, 08:21:34 AM	May 22, 2023, 08:21:34 AM	May 28, 2023, 07:46:59 PM	Vikram	6
	BTUfor_OPSRAMP	BTUfor_OPSRAMP	ServiceNow	✓	0	1	Mar 10, 2022, 11:29:27 PM	Mar 10, 2022, 11:29:27 PM	n/a	Vikram	10
	BTU_SLK_VPN	BTU_SLK_VPN	ServiceNow	✓	0	1	May 17, 2022, 08:10:54 AM	May 17, 2022, 08:10:54 AM	n/a	Vikram	7



### 3. Select the WIZ event(s), then choose 'Actions' and select 'Create BTU'.

The screenshot shows the Botpraise Admin interface. The main content area displays the 'Event Hub' page with a table of events. The table has columns for Source, Type, Severity, Event Identifier, and Details. An 'Actions' menu is open over the first row, showing options: Clear, Delete, Create BTU, and Create Auto BTU. The table contains several rows of events, including 'Wrong data' events from JIRA and 'PageDuty' events, as well as 'Wiz' events that are 'RESOLVED'. At the bottom of the table, it says 'Showing 15 of 418' and 'Rows per page: 15'. The footer of the page contains 'COPYRIGHT 2023 BOTPRISE. ALL RIGHTS RESERVED.' and 'TERMS OF USE PRIVACY POLICY'.

Source	Type	Severity	Event Identifier	Details
JIRA	Integration		Wrong data	jira.issue.updated
JIRA	Integration		Wrong data	jira.issue.created
PageDuty	Integration		01DW4MZX191TOH9POPOTHVHHH	Test
PageDuty	Integration		01DW4MZX191TOH9POPOTHVHHH	Test
Wiz	Integration		c3e3D0ac-ba9f-4e0d-a070-4b9af0035d5	RESOLVED
Wiz	Integration		ffedba9-587f-4251-8c96-d96c183f0c	RESOLVED
Datadog	Integration		7155962984615326873	%%\n@webhook-Test2-botprise\n@webhook-Test_botprise_dev@webhook-datadogWebhook\n\nThe monitor was last triggered at ...
Datadog	Integration		7155942846971965652	%%\n@webhook-Test2-botprise\n@webhook-Test_botprise_dev@webhook-datadogWebhook\n\nThe monitor was last triggered at ...
AWS	Integration		57a3ed0f-1985-58e9-bb6c-3032a3194670	This control checks whether unrestricted incoming traffic for the security groups is accessible to the specified ports [...]
AWS	Integration		8979e1d3-d21d-56ac-9723-bccc68813920	This control checks whether unrestricted incoming traffic for the security groups is accessible to the specified ports [...]
AWS	Integration		9665ba21-d68c-5c06-b486-e71c-6c30e397	This control checks whether the security groups allow unrestricted incoming traffic. The control fails if ports allow un...
AWS	Integration		e026016d-66ff-5e8c-b6d0-5c50dc43d7fa	This control checks whether the security groups allow unrestricted incoming traffic. The control fails if ports allow un...
AWS	Integration		cb5aab4a-6804-5839-93b2-677d2b8536e	A VPC comes with a default security group whose initial settings deny all inbound traffic, allow all outbound traffic, a...
AWS	Integration		e3f49d6d-ad7f-5c47-b867-f0501c4bc719	This control checks whether the security groups allow unrestricted incoming traffic. The control fails if ports allow un...
AWS	Integration		420e5ab4-1307-5dce-81db-0789a90b130b	This control checks whether the S3 bucket policy allows sensitive bucket-level or object-level actions from a principal ...

#### 4. Enter a unique name and description.

**Dataset tagging**

**Overview**

Tagging your dataset helps train your Botpraise account to recognise all future events of similar type. By tagging you make sure that the dataset (events you filtered) have been given a unique identification. The tagged data will be used as training set to evaluate your model and to also see if the model is performing well in the future. Ensure that you give a unique tag to this data subset  
Example: Source: Type: UniqueTag

**Tagging**

- 1 Enter a unique tag name for your filtered event set
- 2 Enter a description for your data set
- 3 Add alternate tags if you wish to (NOTE: your alternate tags need not be unique)

Cancel Back Save & Next

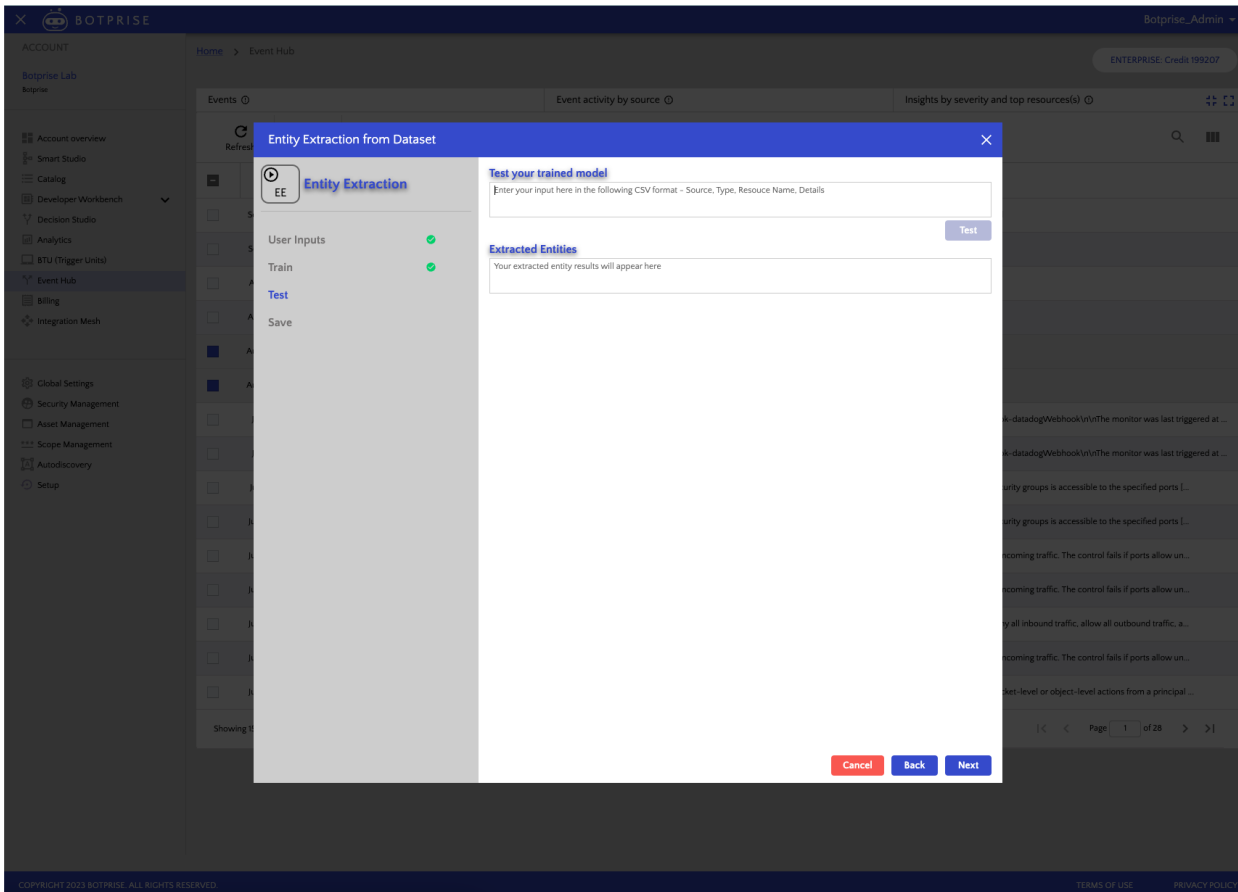
## 5. Check the Entity Extraction.

The screenshot shows the Botrise Admin interface with a modal window titled "Entity Extraction from Dataset". The modal contains the following elements:

- Header:** "Entity Extraction from Dataset" with a close button.
- Introductory Text:** "Use input data to drive your workflows or as inputs for your Automation Orchestration. Our Entity extraction engine auto suggests extracted data during this process, but these may not be correct for your specific use case. In the case that our suggestion does not match with your expected goal, you can choose to manually train map the data with entities and evaluate them."
- Section: Edit auto suggestion**
  - source: Wiz
  - accountid: [Redacted]
  - kafka\_topic: itsm\_tools
  - ticketId: [Redacted]
  - type: Integration
  - createdAt: 1691572439.2539291
  - \_id: [Redacted]
  - shortDescription: INFORMATIONAL
  - userId: [Redacted]
  - description: RESOLVED
  - apiKey: [Redacted]
- Section: User specified entities**
  - RESOLVED
  - RESOLVED
- Section: Select your entities and annotate them (Left click and drag to select and add)**
- Buttons:** Cancel, Back, Next

## 6. Train BTU (it will be done automatically).

## 7. Test your model.



8. Triggering Workflows with BTU: The BTU you've set up can be utilized to initiate specific workflows.
9. Accessing Pre-built Workflows: Visit the 'Catalog' section to explore a range of pre-built workflows.
10. WIZ Event Integration: Remember, any workflow in the catalog can be triggered using a WIZ event.

## Definitions List

**Auto Remediation** - Botpraise Smartbot reads the ticket information and other data to understand the intent to take the appropriate remediation to resolve the issue, gather/analyze

relevant information or update the user with additional information to solve the issue quickly.

**Autodiscovery** - Botprise platform has autodiscovery which is an ability to understand/analyze customers data to run automation bots.

**BAU** - Botprise Automation Unit is one of the building blocks of smartbot which takes input in predefined format, processes it and passes the processed response to the next associated block. There are two types of Botprise Automation Units on Botprise Platform:

- **Generic Automation Unit** - is used in apps. This Unit doesn't have pre build settings for third party applications.
- **Specific Automation Unit** - is used in SMART Workflows. The Specific Automation Unit is actually a Generic Automation Unit with integrated third party application. (F.E. The SMART workflow app has an Automation Unit to integrate with ITSM, after you use the app and add your ITSM tool (f.e. ServiceNow) the Generic Automation Unit will automatically evolve into Specific Automation Unit.

**BDU** - Botprise Decision Unit is one of the building blocks of smartbot which uses ML algorithms from Botprise library or taken from users. Output of this unit totally depends on the data fed to it previously. Users may choose Botprise pre-trained DUs or create their own by train DU on provided data. From a technical point of view, each BDU ingests some input data and provides a response based on input.

**BTU** - Botprise Trigger Unit is one of the building blocks of smartbots which are based on activities discovery (on platform or third party ones). BTU is a primary block which supports the Smart Bot which information should be looked for to start an operation.

**BWU** - Botprise workflow units (BWU) Performs tasks that are integral but local to a workflow and don't need to connect to external 3rd party applications to execute. They are units within a workflow that don't need any particular input and don't produce any output either. A wait timer block that waits for a particular time of day or a defined time to pass, a wait block that waits for a prompt on a terminal session to appear, a pass block that does nothing but accepts an input and returns an output with some enrichment are examples of BWUs.

**Event** - (Eg. Message, notification, report, command, update, etc.) A message from a third party application that is sent to a Botprise Platform, these messages can be from various sources like your ITSM, Monitoring tool, Messaging etc. All events from third party applications are visible on Botprise EventHub. The user is able to use them to create BTU.

**EventHub** - The Event Hub is an Botprise platform center to operate with event's production, detection, consumption, reaction and analysis of the events.

**Integration Mesh** - is a Botprise technology to integrate all users on-premises/cloud infrastructure and applications. Integration Mesh allows to integrate client's applications such as ITSM (eg: ServiceNow), Monitoring tools (eg: DataDog), Collaboration apps (eg: Slack) and many others.

**Scope** - The Scope is a logical grouping of credentials, devices/applications, preferred choice of command post of execution.

**Smart Design Studio** - is a Botprise Smartbot/workflow zero-code based workshop. Interaction with Design Studio do not require any technical skills because Smartbot/workflows can be created via Drag and Drop of building blocks (BAU/BDU/BTU and others).

**Smart Workflow** - Botprise Smart Workflows are created by users in a zero-code Smart Design Studio consisting of blocks (such as BAU/BDU/BTU...) these workflows do execute operations and are controlled by Smart Bots.

**Smart Workflow Application** - The application is a pre-built configuration of units (like BAU) and units ready to integrate.

**Smartbots** - Botprise Smartbots are bots which research operational issues to figure out which workflow to use and bring human involvement if it is needed.